

STAKEHOLDERS COMMUNICATION POLICY

1. INTRODUCTION

Mercury Securities Group Berhad (“**Company**”) values the support of and engagement with our shareholders and other stakeholders, who contribute to the long term success and sustainability of our business.

The Company is committed to providing timely, unbiased and accurate disclosures of material information to the public, in accordance with the ACE Market Listing Requirements of Bursa Malaysia Securities Berhad (“**Listing Requirements**”) (“**Bursa Securities**”), the Malaysian Code on Corporate Governance issued by Securities Commission Malaysia (“**MCCG**”) and current best practices.

2. OBJECTIVES

The purpose of this Stakeholders Communication policy (“**Policy**”) which is set and approved by the Board outlines the processes and practices to assist the Board and Management in our efforts to ensure shareholders and other stakeholders are informed of all material developments affecting the Company in a timely, unbiased, accurate and efficient manner in compliance with its legal and regulatory obligations.

3. METHODS OF COMMUNICATION

Information will be provided to shareholders and other stakeholders through various methods including, without limitation:

- Announcements to Bursa Securities in the format and manner as prescribed in the Listing Requirements;
- Investor relations section of the Company’s website
- Company’s Annual Report and quarterly reports and Circulars to Shareholders;
- Annual general meetings and extraordinary general meetings; and
- Press releases and press conferences.

4. ELECTRONIC COMMUNICATION

As soon as practicable after they have been released to Bursa Securities, the Company makes available on its website, the following information on a regular and up-to-date basis:

- Notices of general meeting and explanatory notes;
- Financial information including Annual Reports and Quarterly Reports;

- Circular to Shareholders; and
- All other types of Company's announcement to Bursa Securities.

In addition to the above, provision is made on our Company's website for:

- Shareholders to register to receive information updates when announcements, Quarterly Reports, Annual Reports, Circular to Shareholders are made / issued; and
- Investor relations matters / queries via email address [IR@mersec.com.my] or by telephone at 603-62037227 during office hours.

5. MEETINGS

5.1 Shareholders' meeting

The Company considers general meetings to be an effective means to communicate with our shareholders and will provide information in the notice of general meeting that is presented in a clear, concise and effective manner.

The Board encourages shareholders to participate in all general meetings and has adopted appropriate technology to facilitate electronic voting and remote shareholders' participation (if required).

The notice of general meeting together with the Annual Report or Circular to Shareholders will be despatched to our shareholders within the stipulated timeline (*as recommended under the Listing Requirements and MCGG where practicable*) to ensure that sufficient time is given to shareholders to review the documents. The notices for general meetings for shareholders are published in a local newspaper, release via BursaLink and posted on the Company's website.

Shareholders who are no able to attend and vote at the general meeting are encouraged to appoint proxies to attend, speak and vote on their behalf. The proxy form shall be made available in the Annual Report or Circular to Shareholders and our Company's website.

The format of general meetings shall generally include:

- adequate opportunity for those present to ask questions relevant to the business of the meeting;
- the presence of senior management, legal advisers, other advisers/experts and External Auditors to assist in answering questions and concerns raised by our shareholders; and
- an opportunity at the conclusion of the meeting for our shareholders to meet with the Directors and senior management to informally discuss matters of interests.

Shareholders are briefed on the voting procedures for the general meeting by independent scrutineers who are appointed by the Company to count and validate the votes. All resolutions set out in the notice of general meeting are voted by poll and observed by independent scrutineers, the outcome of which will be announced to Bursa Securities via BursaLink after the conclusion of the meeting.

5.2 Engagement with Investment Community

The Company is committed to cultivating long term relationship with stakeholders and engaging in two-way communication with investors. These engagements provide platform for active discussion on the Group's financial performance, current industry trends, prospects and sustainability issues with the investment community.

However, the Company disseminates material information broadly to the market in accordance with all applicable legal, regulatory and Bursa Securities requirements in a timely fashion. It does not disclose such information selectively to certain groups or individuals, such as institutional investors, before it has been disclosed to the public. This type of "selective disclosure" is both improper, illegal and in violation of securities laws.

Communication with our shareholders and analysts will primarily be led by the Managing Director and/or other person(s) authorised by him from time to time. Concerns regarding the Company may also be conveyed to the Chairman of the Board.

6. PRESS RELEASES

The Company disseminates information via press releases and press conferences if required only through the Managing Director or another authorised officer(s).

All media requests and enquiries are directed to Investor Relations / Corporate Communications Department and responded to in consultation with the Management.

7. SHAREHOLDERS' ENQUIRIES

Contact details to which our shareholders may address enquiries are published on the Company's website (<https://www.mercurysecurities.com.my/>).

All response to our shareholders' enquiries by a designated representative shall be documented in a register and maintained by the Investor Relations / Corporate Communication Department.

8. REVIEW OF THIS POLICY

This Policy is subject to regular review by the Board to ensure its effectiveness and relevance to reflect current best practice.

9. SHAREHOLDERS' PRIVACY

The Company recognises the importance of our shareholders' privacy and will not disclose shareholders' information without consent, unless required by or permitted by law.